



What Happens After Settlement?

A Guide on How to Start Using CareGuard to Administer Your MSA

Within 24-48 hours of activation:

We will send your CareGuard member card!

Our Care Advocates will call you to explain our processes and gather your doctor and pharmacy information, and current medications related to your injury.

Our Care Advocates will reach out to your doctors and pharmacy to provide them with the new billing information related to your injury.

Our online member portal will help you:

- View all activity related to your account
- Update personal information
- Upload receipts related to your injury for reimbursement

How do you use the card?

When you go to the doctor or pick up a prescription, show your CareGuard card just as you would an insurance card.

All of the bills and payments are handled by us. We review the bills and reprice them to the correct fee schedule and we will pay the bills out of your account



If you have any questions, call us at 1.877.275.7415!